

Web EUM License

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This topic describes how to interpret the details of your Web EUM licensing information.

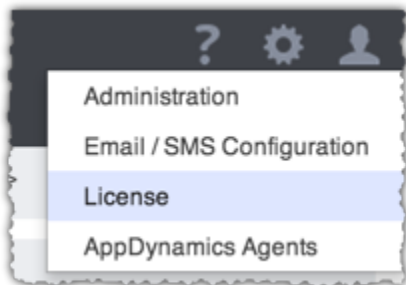
It assumes that you have purchased your Web EUM PRO license from your AppDynamics sales representative.

EUM License Information

Your EUM license is separate from your Controller license. It covers both Web EUM and Mobile EUM.

To view EUM License Information

1. In the upper right section of the Controller UI, click **Gear Icon -> License**.



2. See the End User Monitoring panel.

License Type

A Web EUM PRO license allows a specific number of page views per year, per agent.

A page view is an instance of a base page loaded by a Web browser. Repeated views of a single page are counted as separate page views.

AppDynamics counts a page view each time the JavaScript agent for Web EUM is executed on a base page. Only page views of pages that are instrumented by the agent are counted as page views consumed. For example, pages excluded from monitoring through EUM configuration are not counted. Views of Ajax requests and iFrames are not counted as page views consumed.

Usage Period

The usage period is per year, even if you have a multi-year license.

The EUM meter resets every year based on the expiration of your license agreement. For example, if your license expires on 5/15/2020, your usage period resets every year on 5/15.

License Key

This is the license key that AppDynamics has assigned to your EUM license.

Web EUM Agents Licensed

This is the number of EUM agents you have currently licensed. Each agent provides a certain number of annual page views.

Page Views Allocated

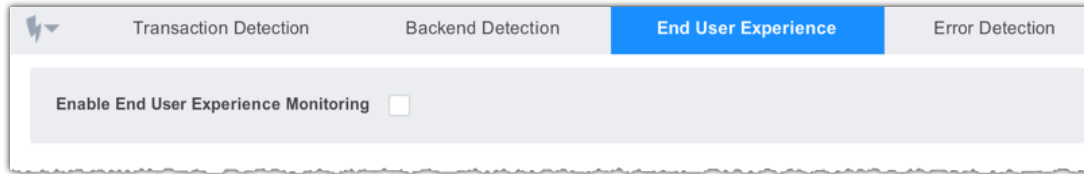
This is the number of page views allocated for the current usage period by your Web EUM license agreement.

Page Views Consumed

This is the number of page views consumed during the current usage period.

If this value is greater than Page Views Allocated and your license allows overages, you are incurring overage charges.

If you need to stop incurring overage charges, you can disable Web EUM by clearing the Enable End User Monitoring check box in the EUM configuration window. This will stop end user monitoring and stop page views from being charged after a delay of approximately one minute.



Overages

How overages are handled is determined by the terms of your Web EUM license agreement. When you reach a limit you are notified at the top of the All Pages section of the Pages & Ajax Requests tab.

If your license does not allow overages, AppDynamics stops reporting EUM metrics after your limit has been reached.

If your license does allow overages and your usage exceeds the limit, AppDynamics continues reporting EUM metrics and bills you for the overage at the unit rate stipulated by your license agreement pro-rated over the number of page views that exceed the limit.

Learn More

- [The Pages and Ajax Requests View](#)
- [Set Up and Configure Web EUM](#)