Troubleshooting Applications

AppDynamics includes many tools and views designed to help you diagnose application-related problems, as introduced in this section.

Accessing Troubleshooting

When starting to troubleshoot an application problem, a good place to start is in the Troubleshoot section of the UI. You can access from the left hand navigation pane of the Controller UI in an application context.

The area includes pages for analyzing slow response times, errors and exceptions, and health rule violations. It also provides access to war rooms, an area of the UI dedicated to troubleshooting a specific problem.

Need more help?

If slow response time persists even after you’ve completed the steps outlined above, you may need to perform deeper diagnostics. If you can’t find the information you need on how to do so in the AppDynamics documentation, consider posting a note about your problem in the Community Discussion Boards. These discussions are monitored by customers, partners, and AppDynamics staff.